



# DCI INDONESIA COMPANY PROFILE

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# INTRODUCTION TO DCI INDONESIA

## ABOUT DCI INDONESIA

DCI Indonesia is the first Tier IV data center in South East Asia with the most aggressive SLA in data center market (99.999%). Our data center implements DCI Standard Operational of Excellence with 100% flawless uptime achievement.

As a cloud and carrier neutral data center, DCI Indonesia aims to create a large and dense ecosystem with more than 26 telco providers and global cloud providers. For more than seven years DCI has operated, we are trusted by many industries such as Financial Services, E-commerce, Manufacture, Logistic, Content Provider, and many more. As a growing company, we continue to improve our service and also adding more buildings with the total power of 200 MW. We secure and keep your valuable assets available at all times.

## OUR MISSION

At DCI, we aim to meet our customers' needs for reliable, state-of-the-art data center services which standard exceeds their expectations. It is, therefore, our business to embrace new data center technology in anticipation of our customers' future business challenges.

## OUR VISION

To be the #1 preferred data center provider



# INTRODUCTION TO DCI INDONESIA

DCI is founded and run by professionals with experience of over 25 years in the IT industry



**Marina Budiman**

President Commissioner

Marina graduated from the University of Toronto, Canada. Marina joined Sigma Citra Caraka ('Sigma') as a Project Manager in 1989 and became CFO in 2000. In 1994 Marina co-founded Indo Internet ('Indonet') along with Toto Sugiri.



**Nancy Herawati**

Independent Commissioners

Nancy began her career in banking at Bank Bali in 1985 and Bank Ekonomi Rahaja (now PT. HSBC Indonesia) 1989 to 2012 with her last position as Investment Banking Division Head. She was appointed as an Independent Commissioner of Bank Multiarta Sentosa in May 2013. She earned her degree in Civil Engineering from Parahyangan Catholic University in Bandung.



**Djarot Subiantoro**

Independent Commissioners

With vast Experience in the IT and service industry, Djarot has served as President Director of Sigma from 1999 – 2010. He also appointed as Chairman in Aspiluki (Indonesian software association) since 2013 until now. And since 2012, Djarot also act as President Director for Indonet.



**Toto Sugiri**

President Director

Educated in Germany, Toto is an accomplished IT veteran who began his career in a software company before founding Sigma in 1989. He also founded Indonesia's first Internet Service Provider, Indonet, in 1994.



**JC Gani**

Sales & Marketing Director

Educated in the Netherlands, Gani began his career setting up an engineering company for data center construction in 1979. He founded Gunatronkatama Cipta ('GASI') in 1986, one of the first IBM business partners in Indonesia and a leading payroll service provider.



**Marco Cioffi**

Operations Director

Started his career in management consulting with Bain & Company as part of the Technology, Media and Telco practice. Marco studied at MIT and specialized in Operational Improvement, Artificial Intelligence and Cyber-Security

# INTRODUCTION TO DCI INDONESIA

Established in 2011 as the first Tier IV data center

## 2011

DCI Indonesia was established, with total area of 8.7ha at MM2100



## 2012

Began construction of the first data center module ("JK1")



## 2013

Started the operation of JK1 with **99.999%** uptime availability



Obtained ISO 27001

## 2014 - 2016

Obtained **Tier IV Design** certification from Uptime Institute - the first in Southeast Asia



Successfully passed **TVRA** assessment to comply with Monetary Authority of Singapore

## 2017

Launched **DCI Cloud Connect** to help enterprise to connect with Global Cloud Providers

Started the construction of **JK2** Building with total IT Load of **7MW**

## 2018

Received **Tier IV Facility** from Uptime Institute for JK2 Level 3



Start construction for **JK3** with total IT Load of **12MW**

## 2019

Obtained **SOC2 Type 2** and **SOC1 Type 2** as the first DC Provider in Indonesia



Launched **Software Defined Data Center** initiative

## 2020

JK3 started operations with 12MW critical IT load.

Obtained **ISO 14001, ISO 45001**

**2020 Indonesia Data Center Services Provider of The Year** by Frost & Sullivan



Start construction for **JK5** with total IT Load of **15MW**

## NEXT

We are a growing company and as we continue to improve our services we are also adding more buildings and power resulting in a total of 15 data center buildings with the total power of 200 MW.

# OUR ECOSYSTEM

Since 2011, we have been trusted by leading global enterprises to provide data center services for their Indonesian operation

- 3 out of 4 Global Cloud Player
- 3 Largest Bank in US
- 2 Largest Bank in SEA
- 30 Local Banks in Indonesia
- 11 Multi National Insurance
- 2 Multi Finance in Indonesia
- 3 Largest e-commerce in Indonesia
- More than 100 Financial and Enterprise customers within 7 years of operation

# WHY COLOCATE AT DCI?

Leading global enterprises collocate their data center at DCI because of our understanding of global standards and local requirements

We understand what it takes to run data center with global standards in Indonesia...



SCALABILITY

Accommodate clients' growth through (i) full control over land ownership, (ii) available land bank, and (iii) ample power supply.  
Provide hassle-free, more cost efficient, and faster deployment



STABILITY

Mitigate potential business losses and risks  
Improve end-user experience  
Optimize ability to focus on core business processes



SECURITY

Safeguard mission-critical assets from potential physical threats (natural and man-made hazards)  
Ensure assets are protected with best-in-class security standards



AUTOMATION

Advanced automation to reduce human error and achieve a more effective and efficient working process

...proven by the amount of trust earned and achievements obtained since our establishment

100%

Flawless SLA Achievement in more than 7 years of operation

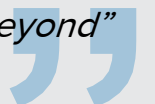
135+

Multinational and local clients including companies listed in Global Fortune 500 which is a testament in us meeting the strictest standards



*"We have found DCI to conduct their business in a very professional manner, and to be extremely responsible and dependable. The quality of their work provides us best-in-class service continuity... Without hesitation, I look forward to foster our partnership for the total contract and beyond"*

Executive Director, Leading Bank in SEA



# SCALABILITY

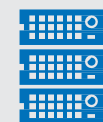
State-of-the-art facility situated in an accessible and ideal environment with plenty area for future expansion



Situated in the MM2100 Industrial Estate, an ideal location: (40 km from Jakarta CBD) professionally managed by a reputable Japanese firm, Marubeni

Homogenous and clean environment with good supporting facilities on-premises (fire and police station)

Low earthquake risk and flood-free zone



Ability to accommodate up to 15 data center modules that contains power capacity of 200 MW within the total area of 87,000 sqm



**Best-in-Class Private Electricity Provider**

Experience disruption-free power through dual feeds from the best power provider in the country, Cikarang Listrindo

MM2100 commands premium and abundant electricity compared to other providers with only 2 weeks of lead time to upgrade power capacity

# STABILITY

Ensuring fault-free data center operations through continuous quality management

## 100% SLA Achievement

### Carrier-Neutral Facility

Create network redundancy with multiple network service providers.

### Four Diverse Fiber Routes

Allow more robust network architecture.

## Dual Power Supply

Ensure active-active supply to servers.

## Less than 20 seconds Generator Switching with UPS Backup

## Continuous Backup Generator Supply

## Continuous Cooling

Secure data center environment within the ASHRAE range at all times

## Automated Operations

Enable not just preventive but also predictive maintenance for critical equipment.

## 3-Layer Fire System

VESDA, Inergen, Dry-Pipe Sprinkler.



# SECURITY

Protecting mission critical assets with best-in-class security system 24/7



## Visitor Management System

- ❑ Pre-authorized and scheduled visits
- ❑ Identification exchange for access control card
- ❑ Historical log for facility access (including data hall)
- ❑ Belongings check



## Building Monitoring System

- ❑ Centralized monitoring system and customer care services
- ❑ 24x7 monitoring on all critical equipment and network
- ❑ Alert system on non-conformance
- ❑ 3 layers of fire protection



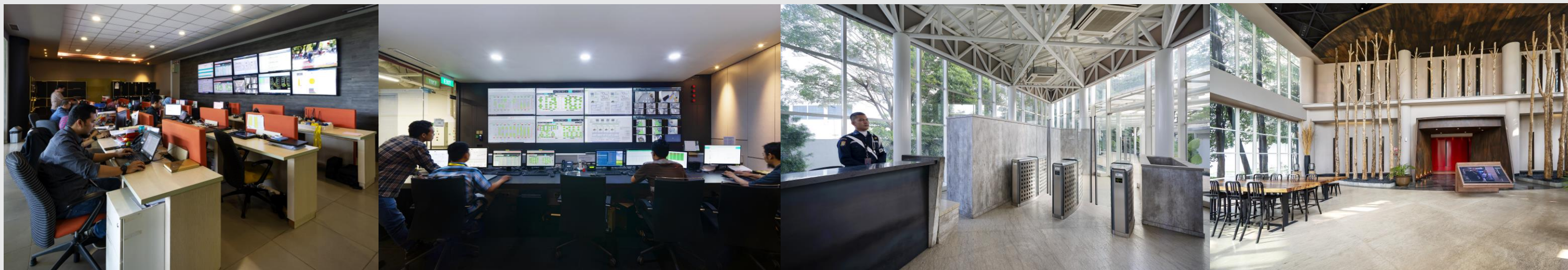
## Physical Security

- ❑ 4 segregated zones with security clearance
- ❑ Double-fenced perimeter, separated goods and people gate
- ❑ Indoor and outdoor CCTV with continuous monitoring
- ❑ 3 layers biometric access control
- ❑ Key Management System to ensure that keys are stored safely.



## Segregated Office Facilities from Data Center Module

- ❑ Separation of meeting rooms, lounge, leisure facilities, cafeteria, customers' working space (Flex Space), and parking space from data center buildings



# AUTOMATION

## DCI OPERATIONS OF EXCELLENCE



### INCIDENT REDUCTION

- Automated Maintenance System
- Predictive Maintenance



Mechanical  
Electrical



### GREENER DATA CENTER



- AI Dynamic Cooling Control
- Chiller Optimization System



### DELIGHT OUR CUSTOMERS



- IOT Smart Link  
Allow customers to monitor their data
- Interception  
CRAC / AHU interception for faster response

# COMPLIANCE

Striving to continually meet global data center standards through compliance with rigorous certifications



United Registrar of Systems (URS)



Uptime Institute



Uptime Institute



TUV Rheinland



SOC II Type 2  
SOC I Type II



ISO 14001  
Environmental  
Management System

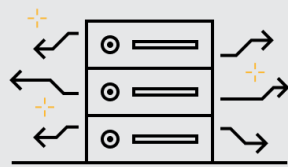


OHSAS 45001

POJK Np.38/POJK.03/2016 and  
SEOJK No.21/SEOJK.03/2017  
by PT. Veda Prakris

TVRA (Threat and Vulnerability  
Risk Assessment)  
by Heierli Consulting Engineers(S) Pte. Ltd.

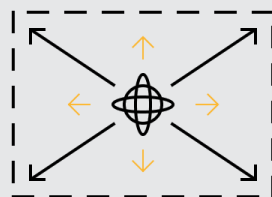
# SERVICE OFFERINGS



## Colocation

Scalable and reliable colocation services for your digital infrastructure with global operational standards and the most aggressive SLA of 99.999% uptime availability.

Availability in a dedicated (private suite) or shared space facility.



## Flexspace

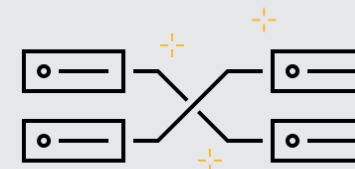
Providing onsite working area located in close but separate proximity to our data center to support 24-hour operation centers, process monitoring, or disaster recovery.

Available in dedicated or shared space.



## Smarthands

24/7 onsite technical support to be the eyes and hands for management of your infrastructure.



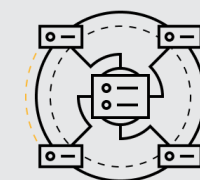
## Cross Connect

Point-to-point cable access to a vibrant digital ecosystem of business partners and network providers.



## DCI Cloud Connect

Direct and secure network to the Global Cloud Providers via Equinix Cloud Exchange.



## DCI Internet Exchange

Optimizing your network to access and distribute data rapidly by aggregating peering session and enhancing network performance, speed and reliability.



## Contact Us

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